



Payment Gateway Provider

Comgate a.s.

Gočárova třída 1754 / 48b

500 02 Hradec Králové

Business ID: 279 24 505, Tax ID: CZ27924505

Data Box: m44jq3v

Registered in the Commercial Register: File No. B 3755, kept by the Regional Court in Hradec Králové

Contact details for Comgate, a.s. for any complaints or payment-related enquiries:

Comgate, a.s.

Gočárova třída 1754 / 48b, Hradec Králové

E-mail:

Phone: +420 228 224 267

Payment methods

Card payment

Card payment is the most common payment method. The Comgate payment gateway supports Visa, Visa Electron, Mastercard and Maestro cards, as well as Apple Pay and Google Pay payments, where the customer pays using a card stored in their Apple/Google Wallet. The Comgate payment gateway also provides recurring payments, pre-authorisation and card-on-file features associated with card payments.

Find out more here: <https://help.comgate.cz/v1/docs/cs/platby-kartou>

Payment by bank transfer

A bank transfer means the transfer of funds between two banks without the use of a payment card. This method has long been used by approximately 20% of customers on the Comgate payment gateway, who prefer it for various reasons: they do not have their payment card with them, do not wish to enter their card details, have exceeded their daily card limit, or simply find it more practical and faster to log in to their online or mobile banking and confirm the payment there. Accessing online banking or a mobile banking app guarantees the security of this payment method, as payments can only be authorised within them. Security during transaction processing is guaranteed by encrypted communication between the banks.

Find out more here: <https://help.comgate.cz/docs/bankovni-prevody>